

Cableform, Inc.

Job Title: Application Engineer
Supervisor: Technical Services Manager

Effective Date:
Review Date:
Salaried: X Hourly:

RESPONSIBILITIES

- Perform on-site commissioning and product installation support.
- Perform troubleshooting at customer site to resolve issues and recommend appropriate long term resolution.
- Review customer requirements and recommend applicable product. Estimate design cost for custom applications utilizing modified available products.
- Design team member for; new product development and existing product improvement.
- Create and maintain technical documentation.
- Provide product support for internal and external customers.
- Develop presentations for training of in house and customer technical staff on system operation and maintenance.
- Promote sales of product line.
- Administration of Engineering Change Requests.

JOB DUTIES and COMPETENCIES

- Proficient knowledge of industrial systems.
- Periodic overnight travel (approximately 20%) to customer locations, sometimes on short notice
- Diagnose customer problems over the phone
- Work with systems having supply voltages to 800VDC and currents up to 2000Amps
- Ability to make decisions regarding job methods and follow through with results.
- Provide test, troubleshooting and repair support for Customer Service personnel
- Assist in design, build and test of prototype systems
- Proficient with AutoCAD[®] and Protel[®] software.
- Strong verbal and written communication skills.
- Perform administrative duties associated with the position
- Provide work leadership and train lower level employees
- Assure success in meeting of goals in terms of safety, quality, performance, timeliness and profitability
- Ability to independently arrange and organize work efforts, meet deadlines and multi-task on a regular basis.

QUALIFICATIONS

- Education: BS in Electrical Engineering, Electronic Engineering Technology, or 5 years related engineering experience.
- Licensure: N/A
- Must have three years of experience performing troubleshooting and repair of power circuits. Prefer experience with DC power circuits.

SPECIAL SKILLS AND ABILITIES

Familiarity with overhead cranes and crane controls
Familiarity with underground mining vehicles and controls
Proven supervisory experience
Exceptional organizational and interpersonal skills
Ability to work effectively in small office setting
Proven ability to write and communicate effectively

WORK RELATIONSHIPS

Supervised by:	Technical Services Manager
Responsible for supervising:	N/A
Contacts:	All Staff Customers

ORGANIZATIONAL STANDARDS

Cableform, Inc. employees are expected to treat coworkers and customers with courtesy, respect and consideration; keep business information confidential; maintain a safe work environment to minimize risk; and promote teamwork to accomplish organization objectives.

Cableform, Inc. employees work in an environment without regard to race, color, religion, sex, sexual orientation, age, national origin, physical disability or marital status.